

Kurumba

MALDIVES



Postcard from Kurumba

April 2011 (issue 3)

Welcome to our third issue of "Postcard from Kurumba"

2011 has started off with a bang and we are all looking forward to a great year in the Maldives.

We had an enjoyable Christmas and New Year period and would like to thank all the guests that joined the celebrations. The Earth, Wind & Fire party was certainly a fun-filled evening. Well done to the team for the effort in making the event happen and for the guests who stayed up late to dance in the New Year! We look forward to making the New Year's Eve celebrations bigger and better for the upcoming festive season. Please check out our culinary calendar on the website under "Wine and Dine" for 2011's special events. And don't forget it is never too early to lock in your 2011 New Year's Eve plan!!

Meanwhile the resort has some exciting initiatives that are coming to fruition. Our new staff uniforms have arrived and the team is strutting their stuff and enjoying the new look. For your comfort, new upgraded linens and pillows should give you sweet slumbers the next time you are in residence.

In terms of improving value for money, new All-Inclusive meal plans commence from the 1st of May. This is very exciting for the resort, and a direct result of guest feedback regarding their dining experience at Kurumba. Please read the article below for more details.

if you have the time, please check out our new [website](#) and take a read of our new pages and fact sheets. That's enough from me; however let's see what else is happening in Kurumba.

Jason Kruse - General Manager



Vote for Kurumba in the *World Travel Awards 2011*

Our beloved Kurumba Maldives has been nominated for five categories in the World Travel Awards 2011. We would really appreciate if you could support us for these awards by voting for Kurumba Maldives!

- Maldives Leading Hotel
- Maldives Leading Resort
- Maldives Leading Spa Resort
- Indian Ocean's Leading Villa
- Indian Ocean's Leading Resort

To vote, just click the "Vote For Us" button below to visit the World Travel Awards website and register to be a voter. Once you are registered, look for our nomination under the Indian Ocean region and cast your vote!



Wine & Dine

We have commenced a daily seaside Champagne Breakfast in Ocean Grill between 8:00am and 11:00am. This is a premier breakfast for guests staying in Private Villas, Pool Villas, Presidential Villas and the Royal Kurumba Residence. Enjoy a modern a la carte menu accompanied by a high-tea style continental served at your table, free-flow Champagne, espresso and daily freshly squeezed juices. Breakfast truly served in style with the beach and turquoise waters as your morning view...



Our Executive Chef, Dave Minten has been busy changing the Kurumba Café menu and the room service menu, with a focus on classics from both the West and the East. There were a lot of food tastings and development to get these new menus just right - a tough job but someone has to do it!

A new addition to Kurumba, the Sand Bar, has become an overnight sensation. The perfect place to watch the sunset with a cold sundowner

and your feet in the sand. Located on the western end of the island, it offers cold beverages, bean bags and bar stools combined with relaxing chill music.



Listening to you

We are passionate about pleasing our guests by exceeding expectations. Our friendly team has some new initiatives for you on your next stay.

- Extra complimentary water per day
- New complimentary services
 - Internet
 - Snorkeling equipment hire
 - Snorkeling lessons
 - Tennis court & equipment hire



New in room amenities for Deluxe Bungalows and above

- Beach slippers
- Beach bags
- Cutting board with lime
- Bon hot chocolate
- Improved standard of tea and coffee

Every time a guest checks out, we follow up after departure with an e-mail based guest survey. We use your feedback in our service development process. Please leave your email address with us at departure, so we can hear your voice too.



Recreation department

Over the past two months, we have inaugurated a new recreation department, and whilst it is small at the moment, we plan to expand the services and offerings for our guests.

The team is headed up by Charith with enthusiasm. He is developing a number of activities based around Eco, Energize and Entertainment programs. The most popular so far has been snorkeling lessons, guided house reef snorkeling and guided night snorkeling.



Charith and Upul, our resident Botanist, complete a green tour of the Vihamana Island two times per week. This "nature walk" provides guests and insight into the endemic species and our important tropical plants.

Weekly guest and staff volleyball has commenced with a fun and ambient atmosphere. We were slightly surprised to find some championship-level guests who brought the fun games to an Olympic level. All in the name of fun!!

The activities are being provided to our guests on a complimentary basis, with exception for the night snorkel which requires hiring of the dive torches.



More choice and less concern - Kurumba's All-Inclusive packages with integrity

Kurumba is proud to announce that we will be offering All-Inclusive packages from 1st May 2011. This is the result of your feedback and desire to offer better value for money for our guests. Now you will be able to completely enjoy your holiday with peace of mind, knowing that money spent is on those special extras - spa treatments, excursions or perhaps a romantic bespoke dining experience to highlight your special moments.



The additional packages we are offering will be Full Board All-Inclusive and Dine Around All-Inclusive. The Full Board All-Inclusive will feature meals in the main restaurant. Beverages are available throughout the day at the Beach Bar, The Sand Bar, Rendezvous Lounge or any of the dining outlets. The drinks offering includes house spirits, a selection of beers, selected wines, cocktails, soft drinks, juices, water, tea and coffee. Guests on the All-Inclusive package will have over 60 types of beverages to choose from!

The Dine Around All-Inclusive offers lunch and dinner in any of the nine restaurants during operational hours. Choice is the hallmark of Kurumba - so this dining package truly allows you to make your holiday a true culinary experience. Similar to the Full Board All-Inclusive, guests on the Dine Around All-Inclusive have beverages included in all restaurant outlets as well as our popular Beach Bar, Sand Bar and Rendezvous Lounge. With nine restaurants to choose from and over 60 choices of beverages, your dining experience will be memorable at Kurumba.

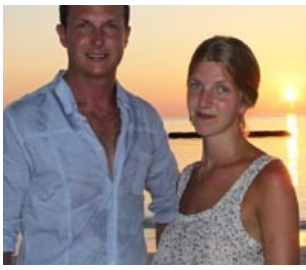
"Catching up with the Jones" - a chat with Mr & Ms Gortz

One of the things we are most proud of is guest loyalty. Some of you have been coming to Kurumba every year (or twice a year) for as long as we can remember. We met up with Mr. & Ms. Gortz at the Sand Bar to learn about their Kurumba.



What keeps you coming back?

There are a lot of reasons why we come back to Kurumba, like the



weather. It feels like the resort is our second home - our family (9 in total) considered Kurumba as our connecting place. The staff - they treat us like family.

How many times have you been to Kurumba?
11th visit.

If you have to name on thing that is your favourite, what would it be?
The atmosphere - of the way the team members of Kurumba treat guests. They also bring a positive vibe - it shows that they love working here. And in general, the whole resort - for us it's paradise.

If we could change something, what is your advice?
We felt that the management is going on the right direction. Although we have one request, to place a broom inside our accommodation so we can sweep the sand on the floor!

What is the one thing that is new that you appreciate?
There are a lot of changes since our visit last year that we really appreciate - not just one. The small touches, like the beach slippers, beach bag, bean bags on the beach (really love it!) fruit kebabs. Team members are more relaxed. New menu in the restaurants, especially the Ocean Grill. More appreciation for the value of money.

To keep up-to-date and to stay in touch, join us on the Kurumba [Facebook](#) page.

Kurumba Maldives
Tel+960 3332200
Fax: +960 3312131
E-mail: reservations@universalresorts.com
Website: www.kurumba.com
Find us on [Facebook](#)