

- Beachfront Deluxe Bungalows are popular and guests appreciate the guarantee of a direct beachside room. These rooms have the additional benefit of Ocean Grill Breakfast.
- Plunger coffee with freshly ground *Lavazza* has commenced for Deluxe Bungalows and above.
- New beach slippers have been added to the rooms which are an upgrade from the original versions.
- Minibars have a new "make your own cocktail" menu with shakers, muddlers & garnishes.
- Veli Spa – new menu featuring *Elementary Herbology* range.
- Majaa Kids – new daily activity program has commenced.
- Al Qsar – new menu concept with cook your own kebabs / satays and a range of more interesting tagines and classic dishes.
- New club and cocktails night in Rendezvous lounge every Sunday evening.
- Hammocks have been added around the resort.
- New arrival amenity being a coconut sorbet upon arrival.
- 40<sup>th</sup> year Anniversary – 40 Activities to celebrate our 40 years.
- Can you remind your guest that check-in is at 14.00 hours and check-out at midday and the meal plans follow check-in and check-out times?

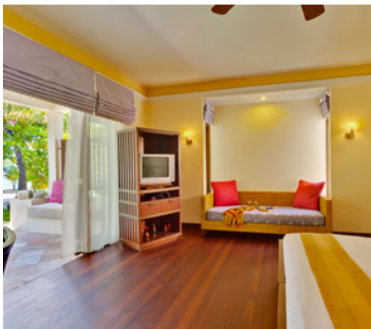
### CSR NEWS

- On the 10<sup>th</sup> of we are hosting underprivileged children from the Maafushi Island Orphanage to enjoy a day with us on the Island. This is in conjunction with the Human Rights Commission to celebrate International Children's Day.
- **Party with a purpose on 1st of June** – completing a fundraiser to raise money for the Kudhakudhinge Hiyaa Ophanage located at Villigili. On that day we will have 8 bands (acoustic throughout the day) and DJ's in the evening with silent auctions, food and wine stalls and all proceed for the event going to the orphanage. There will be a maximum of 50 local expatriates plus guests with the entertainment contained to watersports and the Beach Bar.
- Our waste management facility is nearly completed and we have managed to greatly increase the amount of captured refuse in recycling. A glass crusher, plastic bottle shredder, green waste mulcher and compactor have been installed that greatly reduce the amount of landfill.
- Our energy reduction initiatives are making good results with a reduced consumption of 20,000lts of diesel in April 2012. This is due to changes in the energy consumption including investing in LED lighting in team areas, heat exchange of hot water used in the Laundry, upgrading the desalination plant, purchasing of a new steam iron, replacement of air-conditioning units to more environmentally friendly models.



## HEART OF HOUSE

- Upgraded sports area with futsal, volleyball and cricket pitch.
- Team Restaurant refurbishment is ongoing with an entire new kitchen about to be installed.
- Human Resources offices and Training area being refurbished.
- Our volleyball team competed in the inter-island competition.
- Russian, Chinese and English classes are being completed with our team.
- National Certification of 10 F&B team members has commenced with a 6 month intensive program.
- First staff survey completed with positive results.



- Human Resources and Training offices being rebuilt. New training Manager and Human Resources Director have been recruited both with solid 5 star resort training backgrounds.

## 2012 – IN THE COMING MONTHS

- Replacement of all FF&E in rooms in all room categories – expected delivery in June and July.



- From the 7<sup>th</sup> to the 20<sup>th</sup> of June, we will be working on the Superior rooms. Hence, all guests who have booked these rooms will be provided with a complimentary upgrade. Key works will be installing new lighting, painting, removing glass windows in bathrooms to create an open bathroom, repainting internal and external areas, varnishing the floors, etc. We have decided to do the area all at once to reduce the impact to our guests and we do not believe that this will create any major impact on our customers.

\* As a gesture, we will be providing guests who booked a Superior room a free upgrade, as well as complete two weekly guest cocktail functions with selected beverages and canapés.

- In the first two weeks of July, we will be upgrading Kurumba Café and the Veli Spa. The noise will be greater between the 1<sup>st</sup> to the 4<sup>th</sup> of July 2012. We do not believe that this will greatly create a large impact as the main works will be confined to periods where fewer guests will be affected.

\* As a gesture, we will be providing 25% discount on spa treatments, a free sunset cruise and snorkelling safari per stay and two guest cocktail functions with selected beverages and canapés during these two weeks.



- New furniture, decorations & artwork for public areas, poolside, Main Bar, & Restaurants. New guest room foot washes are being installed that are more aesthetically pleasant and will reduce water consumption.